

JANUARY 2020

# DELUZ FAMILY HOUSING NEWS & STORIES



## Our President's Message



As we welcome a new year and a new decade, I want to take this opportunity to restate our commitment to our residents. Over the past year, we have been working diligently to rebuild your trust, by doing some "big things", such as adopting the "Hunt Standard" for resident-initiated service requests and rolling out a mobile application for

residents to submit and track work orders in real-time. But we have also done the "little things," in comparison – those actions that receive less attention, but can impact our residents' lives. One example is our "Hunt Heart" program. This program is designed to address the needs of our new residents, deployed spouses, recently returned spouses, those suffering a family crisis, and those who may be in need of information about or access to social services through military or civilian sources. For example, we provide extra maintenance assistance to deployed spouses when requested, such as removing a Christmas tree, mowing a lawn, or hanging a picture. While we are proud of the significant progress we have made over the past year, our work is far from done. We hope that you are already seeing the benefits of the changes we have made and we look forward to continuing to hear from you on things we can still improve.

Best,

John Ehle  
President  
Hunt Military Communities

## Thank You for Attending

Reading With Santa was a huge success! Thank you to the Willis & Reeves Family and Friends for their generosity. We had so many smiling faces meeting Santa and Mrs. Claus that enjoyed story time and their wish-list gifts.

## Maintenance Reminder

Please change your furnace filters for maximum efficiency. You can pick one up at the DeLuz warehouse behind the Moss building Monday through Friday 8:00 AM - 4:30 PM.

## Reminder

All changes in status or individuals residing in your home must be reported. If you have changed rank or dependents please stop in the office with a copy of the warrant or birth certificate.

## Welcome to the Team

Meet our new Community Managers: Celina Humphrey and Nicholas Bressler.

## Contact Information

**Urgent, emergency and after hours maintenance number is 888-273-9024.**

## SAVE THE DATES

### January 1st

Polar Bear Plunge - BRRRRR.....Del Mar Beach Resort on Base is hosting a Polar Bear Plunge. 11:00 AM - 1:00 PM. Free breakfast burrito and a coffee, hot chocolate, or orange juice..

### January 8th, 15th, 22nd, & 29th

Snacks After School - Every Wednesday school is in session we welcome the children to stop by for early out snacks from 1:00pm - 3:00pm. While quantities last.

### January 11th

Annual Resource Fair - From 12:00 to 3:00 PM, meet local and base resources. Sandwiches provided by Chick-fil-A while quantities last. Bounce house to entertain the children.

### January 14th

San Diego Blood Bank Blood Drive - From 1:00 to 6:00 PM by appointment or walk-ins welcome.

### January 16th

Family Bingo Potluck - A great opportunity to make new friends, enjoy delicious food and win great prizes! From 5:30 to 7:00 PM.

### January 25th

DeLuz Community Yard Sale - From 8:00am to 12:00pm set out any items in your driveway or yard to sell. Make a sign to advertise at your home. We will post notices to generate traffic. Please remove your unsold items after the sale. If items are unwanted you can dispose of them in the dumpsters behind Moss during the week 8:00 AM - 4:30 PM.



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# JANUARY

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			1 National Trivia Day  Polar Bear Plunge 11:00am - 1:00pm	2	3	4
5	6	7	8 Snacks After School 1:00pm - 3:00pm	9	10	11 Annual Resource Fair 12:00pm - 3:00pm
12	13	14 San Diego Blood Bank Blood Drive 1:00pm - 6:00pm	15 Snacks After School 1:00pm - 3:00pm	16 Family Bingo Potluck 5:30pm - 7:00pm	17	18
19	20	21	22 Snacks After School 1:00pm - 3:00pm	23	24	25 DeLuz Community Yard Sale 8:00am - 12:00pm
26	27	28	29 Snacks After School 1:00pm - 3:00pm	30	31	

## Calendar Events

- January 1 - National Trivia Day
- January 1 - Polar Bear Plunge from 11:00am - 1:00pm at Del Mar Beach Resort on Base
- January 8 - Snacks After School from 1:00pm - 3:00pm
- January 11 - Annual Resource Fair from 12:00pm - 3:00pm
- January 14 - San Diego Blood Bank Blood Drive from 1:00pm - 6:00pm
- January 15 - Snacks After School from 1:00pm - 3:00pm
- January 16 - Family Bingo Potluck from 5:30pm - 7:00pm
- January 22 - Snacks After School from 1:00pm - 3:00pm
- January 25 - DeLuz Community Yard Sale from 8:00am - 12:00pm
- January 29 - Snacks After School from 1:00pm - 3:00pm



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