

NEWSLETTER



HMC Electric Vehicle Charging Program

EV CHARGERS

We are excited to announce our collaboration with TRO Energy Solutions, Inc. (TROES), to introduce a pilot program for Electric Vehicle (EV) charging in select communities. This program will provide in-home Level-2 EV charging to military housing residents, aligning with our commitment to sustainability and energy resiliency goals outlined by the Office of the Secretary of Defense.

Our pilot program will kick off at four of our military bases: Barksdale Air Force Base (Shreveport, LA), Fort Sam Houston (San Antonio, TX), Joint Base Pearl-Harbor Hickam (Honolulu, HI), and Marine Corps Base Hawaii (Kailua, HI). These locations have been selected to cater to the growing interest in Level-2 fast charging among residents in military housing communities.

This initiative aims to position HMC as one of the pioneering military housing operators in the U.S. to offer a comprehensive residential EV charging solution, demonstrating a forward-thinking approach to sustainability-focused infrastructure.

COMMUNITY ANNOUNCEMENTS

Resident Friendly Reminder

PET SAFETY REMINDER


We've received numerous calls and emails regarding loose pets in the community. A friendly reminder to all pet owners: please ensure your pets are restrained at all times when outside your home or fenced yard. Continual incidents may result in the revocation of pet privileges and immediate removal of the pet from the community.

PLEASE DRIVE ATTENTIVELY

Let's ensure everyone's safety by driving attentively through our communities. Slow down and be mindful of younger residents playing and pedestrians walking in and around DeLuz neighborhoods, including school zones. With spring break approaching, more people will be out and about, so please drive at a safe speed and stay aware of your surroundings.

COMING SOON: TENANT SATISFACTION SURVEY!

The annual Tenant Satisfaction Surveys will launch on March 4th, 2024 for our Marine communities. We encourage you to share your thoughts and feedback on your living experience in our community. The survey links will be sent from the Marines (Survey@RDNiehaus.com) to the primary email address on file. If you have any questions, please contact your local leasing office.



MARINES TENANT SATISFACTION SURVEY

COMING SOON!

Survey Launch is Monday, March 4, 2024

MAINTENANCE CORNER

HOME SAFETY

DISHWASHER TIPS & TRICKS

As part of your cleaning routine, it's important to perform some dishwasher maintenance. According to The Washington Post, this should be done monthly to prevent a buildup of germs. Grab these common household items from the pantry and get started:

1. Run an empty dishwasher with white vinegar.
2. Clean the drain to prevent clogs.
3. Deodorize the machine by sprinkling baking soda on the bottom and running it on a half-cycle.

With these simple steps, your dishwasher will be as good as new! Remember, your dishwasher is a sanitizer and is not responsible for doing all the hard work.

SAFETY ALERT AND REMINDERS

Don't forget to replace your air filter at least monthly. We recommend doing this on the 1st of every month to ensure your heater functions properly during the winter season. If you need a replacement air filter at no charge, visit the Community Management Office during business hours to pick up a FREE filter.

Additionally, be sure to test your smoke detectors and carbon monoxide sensors twice monthly. We recommend doing this on every pay day to ensure they are functioning properly and for your peace of mind.



March

HUNT FOR POT OF GOLD

Join us for the Pot of Gold Hunt across DeLuz Neighborhoods – North, Central, and South on March 5, from 2:30 pm to 4:30 pm! Two “pots of gold” will be hidden in each neighborhood, one for kids and one for adults. Find them and claim your prize at the leasing office! Don't miss this exciting St. Patrick's Day celebration!



POPCORN FRIDAYS

Join us at the DeLuz Community Management Office every Friday in March from 8:00 am to 5:00 pm for Popcorn Friday! Enjoy a FREE bag of popcorn as you visit us. Take a break and savor the delicious treat to kickstart your weekend. Check the calendar for specific dates, and don't miss out on this tasty tradition!



**Refer to our social media accounts for changes and updates in events.*

COMMUNITY EVENTS

Dates to Remember

IMPORTANT DATES

- **Trash** – Every Friday
- **Recycle** – Every Friday
- **Bulk** – Every Friday

If you have bulk trash that you need picked up, email DeLuzLeasing@HuntCompanies.com before 3pm the Thursday prior to pick up with your address and list of items you need removed.

Service SPOTLIGHT

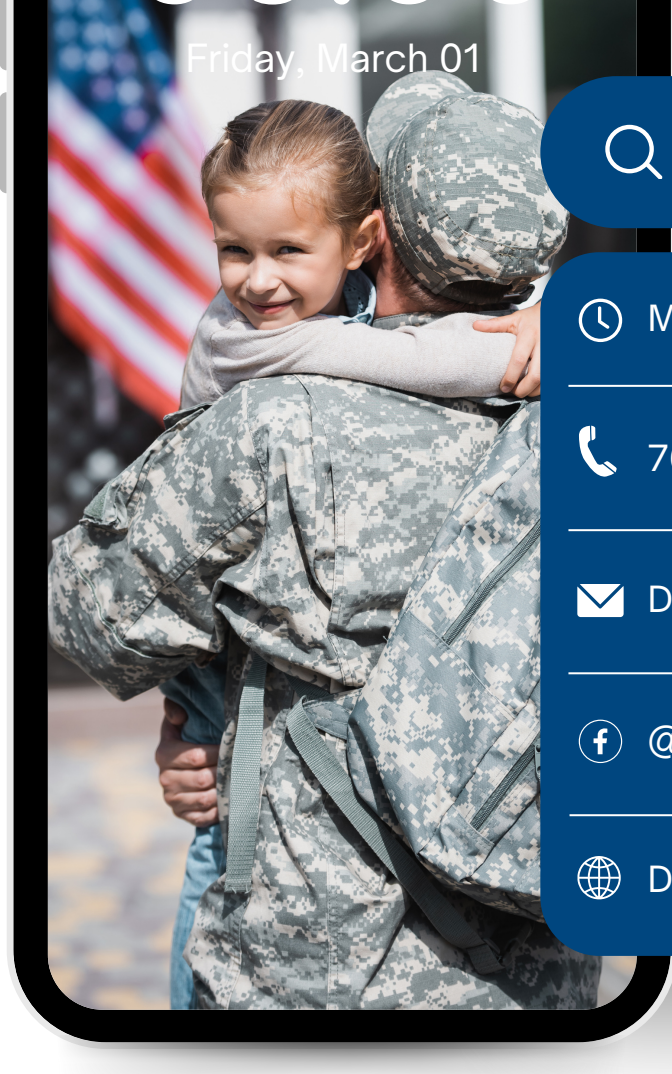


We are proud to highlight the commitment our team has to serving our residents. Share your unique perspective by submitting a review to help enhance your experience in our community.



Share Your Thoughts

Let's shine a spotlight on Neil Smith, our Maintenance Technician II, who finds joy in spending time with his dogs and indulging in paddleboarding adventures during his free time. He loves working with the DeLuz team and takes pride in providing exceptional service to military service members, making every effort to ensure their satisfaction.



Connect With Us



Monday through Friday, 9:00AM - 5:00PM

760-281-2900

DeLuzLeasing@HuntCompanies.com

[@DeLuzFamilyHousing](https://www.facebook.com/DeLuzFamilyHousing)

[DeLuzFamilyHousing.com](https://www.DeLuzFamilyHousing.com)

2024

MARCH

SUN	MON	TUE	WED	THU	FRI	SAT
				Women's History Month	Rent is Due Employee Appreciation Day Hunt Little Heroes Content Starts Popcorn Fridays 01	02
03	Tenant Satisfaction Survey 04	HMCF Scholarship Program End Hunt for Pot of Gold 05	06	07	International Women's Day Popcorn Fridays 08	09
Daylight Saving Time Starts 10	11	12	13	14	Popcorn Fridays 15	16
17	18	First Day Of Spring 19	20	21	Popcorn Fridays 22	23
24	Medal of Honor Day 25	26	27	28	National Vietnam War Veterans Day Popcorn Fridays 29	30
31						